

# PAMPERED PET

## WELCOME TO OUR NEWLY OPENED DAYCARE AND BOARDING

Hello, and welcome to our facility. I am Joy Glitsch, owner of PAMPERED PET GROOMING. Our grooming shop was opened on July 1, 2010. We have grown to open a second location, in North Hanover, which opened on July 1, 2017. We now have the opportunity to provide our clients with our top quality grooming services as well as daycare and boarding for your pet. We offer inside and outside play areas for a busy, active day for your pet.

It is our goal to provide fun as well as exercise for your pet while you work or go about your busy day.

## GENERAL INFORMATION

Reservations should be made by phone or in person.

Dogs should be up to date on all required vaccinations. New customers must provide vaccination records three days prior to your pet's first visit with us. For your convenience, you may have your pet's records faxed to us by your Veterinarian. Our fax number is 717-969-8446.

Dogs must be on a leash at all times. Retractable leashes are not allowed for daycare and boarding.

All dogs must be spayed or neutered unless under 6 months of age.

Your dog must be able to walk on a leash.

We will give your pet medications if needed while at our facility for an additional fee of \$2 per day. Sorry, but we do not administer shots.

If your dog has been ill with any communicable condition within the last 30 days they will not be allowed to attend daycare or board with us.

All dogs must be up to date on their kennel cough vaccine. (Bordetella).

Dogs that are not picked up from daycare by the close of business will be charged an overnight boarding fee and can be picked up the next day during our morning drop off and pick up hours. Dogs not picked up in the morning will be charged a \$15 late pick up fee.

Each dog that is boarding with us is allowed three personal items. A blanket, treats, a bed or a favorite toy. Please do not bring personal items to daycare. Also, please leave your pets personal dishes at home.

We reserve the right to remove any dog from daycare or boarding at any time for any reason.

All dogs must have a valid PA dog license and owner's must provide a Rabies Certificate to be kept on file. You may have your Veterinarian fax us a copy. **Rabies tags or receipts will not be accepted.**

## HOURS

### HOURS FOR PICK UP AND DROP OFFS

Monday – Friday 8:00am – 10:00am and 4:00pm – 6:00pm

Saturday and Sunday 10:00am – 12:00pm and 4:00pm – 6:00 pm

**We ask that all dogs arrive at least 30 minutes before the close of our business day.**

## PRICING

### DAYCARE

Daycare is \$20 per day for each dog.

### BOARDING

Boarding is \$25 per day for each dog.

Additional dog in same kennel is \$15 per day.

(We recommend that you bring your dogs food from home and that it be in a sealed container). We will supply our kennel food for an additional fee, but introducing a new food can cause stomach upset.

Daycare while boarding is \$10 per day for each dog.

If you would like your dog to attend daycare while boarding, they will need to have attended daycare with us before their boarding stay.

If you would like to schedule grooming services while boarding please contact us for availability.

## CANCELLATIONS AND NO SHOWS

Cancellations for boarding with less than 48 hours notice will be charged for one nights boarding stay.

Cancellations for boarding with less than 24 hour notice will be charged for the full stay.

Any dog picked up early will still be charged for the entire stay.

No Shows for boarding will be charged for the entire stay.

No Shows for daycare will be charged for the day of scheduled daycare.

Call us at 717-634-2891 to schedule your pet's stay.

(A 1 night non refundable fee may be charged when reservations are made).

A credit card is needed to secure your reservation.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_\_  
Print Name \_\_\_\_\_